



Diagnos
tics
TBRHSC

Welcome to Diagnostic Services at Thunder Bay Regional Health Sciences Centre

Parking:

As parking is sometimes congested, please plan to arrive in Diagnostic Services at least 20 minutes ahead of the appointment time that is indicated on your booking confirmation letter. Parking fees vary depending on the amount of time spent at the Centre (between \$1.00 - \$5.00).

Health Card:

Be prepared to present your valid health card at every visit. If you do not have your health card, we will ask that you sign a Ministry of Health release form.

Visitors:

When visiting Diagnostics Services for a procedure, family and friends are welcome to attend, but they will be asked to wait in our waiting room during your examination. We are also a child friendly environment however, for safety reasons, children may not be able to accompany their parent in to the examination room. We therefore ask that arrangements be made to have children supervised at all times while in the department.

Test Preparation:

Please review your booking letter for specific details regarding test preparation. For some diagnostic tests, proper preparation is essential to achieve accurate diagnostic information. Please note: if you are not properly prepared on the day of your examination, your test may be rescheduled.

Screening for Respiratory Illness:

In an effort to protect both patients and staff from the spread of respiratory illness within Diagnostics, upon arrival at the registration desk you will be asked whether you (1) *are experiencing a new or worse cough or shortness of breath, and (2) whether you have felt feverish in the past 7 days*. If you answer yes to these questions you may be asked to wear a mask. If you have these symptoms and are unsure whether you should attend your appointment, please do not hesitate to contact Diagnostic Services at 684-6300 and we will assist you in making this decision.

Website:

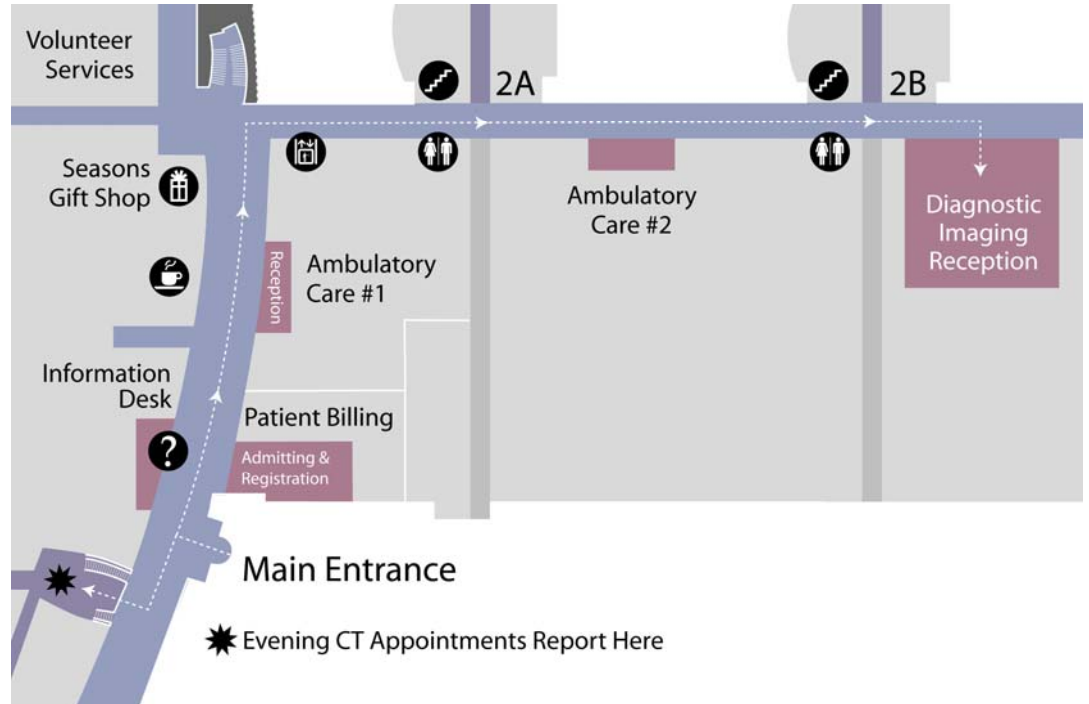
We are currently developing our website to provide more detailed information about the services we provide. Please visit our webpage at www.tbrhsc.net/diagnostics.

980 Oliver Road
Thunder Bay, ON
P7B 6V4
Phone: 684-6300
www.tbrhsc.net

Service Excellence:

Our goal is to exceed your expectations of quality service. We therefore encourage any comments or feedback on the care we deliver. Comment cards are available throughout the department.

Where to find us:



To find Diagnostic Services, please use the map above or follow these instructions:

- Enter the Health Sciences Centre, using the Main Entrance.
- Follow the main corridor, past the Information Desk, Robin's Donuts and Seasons Gift Shop.
- Turn Right when you get to the Main Staircase.
- Follow this corridor, past the Patient Unit 2A, Ambulatory Care waiting room and the Patient Unit 2B.
- Immediately after 2B, turn right again, here you will enter Diagnostic Imaging's main waiting room.
- At the far end of the waiting room is the Diagnostic Services Reception desk.

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